



1 APPEARANCES: (Cont'd.)

2

3 CHICO & NUNES, P.C., by  
4 MR. MARK W. WALLIN  
5 333 West Wacker Drive  
6 Suite 1420  
7 Chicago, Illinois 60606  
8 appeared for Respondent.

6

ALSO PRESENT:

7

8 MS. TARSA TUCKER,  
9 Peoples Gas Representative.

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19 SULLIVAN REPORTING COMPANY, by  
20 Teresann B. Giorgi, CSR  
21 084-000977

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1		<u>I</u>	<u>N</u>	<u>D</u>	<u>E</u>	<u>X</u>			
2							Re-	Re-	By
3	<u>Witnesses:</u>	<u>Dir.</u>	<u>Crx.</u>	<u>dir.</u>	<u>crx.</u>		<u>dir.</u>	<u>crx.</u>	<u>Examiner</u>
4	NONE								
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8									
9		<u>E</u>	<u>X</u>	<u>H</u>	<u>I</u>	<u>B</u>	<u>I</u>	<u>T</u>	<u>S</u>
10	<u>APPLICANT'S</u>	<u>FOR</u>	<u>IDENTIFICATION</u>					<u>IN</u>	<u>EVIDENCE</u>
11	NONE								
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1 JUDGE RILEY: Pursuant to the direction of  
2 the Illinois Commerce Commission, I call  
3 Docket No. 16-0383.

4 This is a complaint by Lakisha  
5 Reasnover versus Peoples Gas Light and Coke Company,  
6 as to my information was fraudulently used to  
7 provide gas service at which the Complainant has  
8 never resided at in Chicago, Illinois.

9 And Ms. Reasnover, you are proceeding  
10 without an attorney here today, is that correct?

11 MS. REASNOVER: Yes.

12 JUDGE RILEY: Okay. Let the record reflect that  
13 you are entitled to obtain the services of counsel  
14 anytime you want during the course of the  
15 proceeding, but they would have to take the record  
16 as they find it. We couldn't go back and start  
17 over.

18 But for now you're proceeding without  
19 counsel, is that correct?

20 MS. REASNOVER: Yes.

21 JUDGE RILEY: And the service address you're  
22 talking about is 944 West 76th Street in Chicago?

1 MS. REASNOVER: Yes.

2 JUDGE RILEY: Mr. Wallin, would you enter an  
3 appearance for the record?

4 MR. WALLIN: Yes, your Honor.

5 Mark Wallin on behalf of Peoples Gas.  
6 My address is 333 West Wacker Drive, Suite 1420,  
7 telephone address is 312-884-5652.

8 JUDGE RILEY: Thank you.

9 And, Ms. Reasnover, your complaint  
10 says that you've never had any connection with this  
11 address.

12 MS. REASNOVER: Never owned no property. I've  
13 been renting my whole -- all my years. I've never  
14 owned no property at all.

15 JUDGE RILEY: Without regard to that, though,  
16 you say you've never resided at this 944 --

17 MS. REASNOVER: Never resided. Never stayed  
18 there. Never stayed there at all.

19 JUDGE RILEY: Are there any relatives with your  
20 name that would have --

21 MS. REASNOVER: No. No.

22 JUDGE RILEY: And what, you just started

1 receiving bills for this --

2 MS. REASNOVER: I never received a bill.

3 JUDGE RILEY: What prompted you to file a  
4 complaint, I guess is my question.

5 MS. REASNOVER: Because I had a credit report  
6 pulled and they told me that was on my credit. So,  
7 at that point I contacted Peoples Gas and I left a  
8 notice somebody has used my information  
9 fraudulently. I never resided there. Never had no  
10 connection for that property at all. I've been at  
11 4723 for over 9 years and prior to that I was  
12 staying in other residences renting. Never stayed  
13 at 944 West 76th Street.

14 JUDGE RILEY: But you haven't been billed for  
15 any services from --

16 MS. REASNOVER: No.

17 JUDGE RILEY: -- Peoples Gas.

18 MS. REASNOVER: No.

19 JUDGE RILEY: Mr. Wallin, what's Peoples Gas'  
20 take on this?

21 MR. WALLIN: Your Honor, an account was created  
22 under Lakisha Reasnover's in June of 2011, it's a

1 non-residential. And as a result, identification  
2 needed to be verified.

3 In person Ms. Reasnover came to a  
4 contractor of Peoples Gas, provided a Social  
5 Security card and state issued ID driver's license,  
6 I believe at this point in order to initiate the  
7 account. It was verified. The account was created.  
8 The account was only created after her identity was  
9 established in person.

10 In addition to that, Peoples Gas, I  
11 think this was later on after the fact, went to the  
12 Cook County Recorder of Deeds' office and there's a  
13 contract for deed under Ms. Reasnover's name for  
14 that address.

15 So, it's our position that we have no  
16 reason to believe that there was an identity theft,  
17 having done the in-person identification and having  
18 a contract for deed also from June of 2011, I  
19 believe, in Ms. Reasnover's name.

20 JUDGE RILEY: Now, does Peoples Gas have records  
21 that she was billed at that address and paid for  
22 gas?

1 MS. TUCKER: There was no actual gas bill that  
2 was in her name, but we have documents that show  
3 that she was the owner of the property, the building  
4 account -- let me see if I have a bill.

5 MR. WALLIN: (Tendering.)

6 I've provided one.

7 I don't believe these are all the  
8 bills, Judge. These are just a handful of the more  
9 relevant...

10 JUDGE RILEY: I'll show this to the Complainant  
11 (indicating).

12 Somehow Peoples Gas had your name.

13 MS. REASNOVER: They never received a payment  
14 from me. I've never received none of this. The  
15 owner of that property was someone named Robert  
16 Johnson. That's who the property was and that's who  
17 must have been paying these bills. I never received  
18 nothing until I got a credit report, that's when I  
19 contacted them and said, You guys have allowed  
20 someone to use my information. And they can show  
21 you nothing that I paid with my information on that  
22 property. I never received no payments -- they



1 never received no payments from me. I never even  
2 got a bill.

3 My bills have always come to where I  
4 resided, which is 4723. I don't own no commercial  
5 property at all, sir.

6 JUDGE RILEY: Let the record reflect that  
7 4723 is actually South Champlain --

8 MS. REASNOVER: That's where I rent.

9 JUDGE RILEY: -- right?

10 MS. REASNOVER: Yeah, that's where I rent.

11 MR. WALLIN: Ms. Reasnover also actually  
12 mentioned Mr. Johnson. Mr. Johnson is also -- or  
13 was an owner of the 4723 South Champlain, as well.

14 I believe that property was foreclosed  
15 upon and it's no longer owned by him. But for a  
16 period overlapping the time when Ms. Reasnover has  
17 lived there, he was also an owner of that property.

18 JUDGE RILEY: Well, is Ms. Reasnover responsible  
19 for any of the sums that are on these bills? I  
20 mean, was she ever sent a cancellation notice or a  
21 past due notice? I mean, one of those bills had a  
22 bottom line of some \$14,000, with her name as the

1    accountholder.

2           MR. WALLIN:   They were sent to the property,  
3    which is where the account was set up, if I'm not  
4    mistaken, and I believe that a number of notices  
5    were sent to the property.

6           JUDGE RILEY:   Now, is it Peoples Gas' position  
7    Ms. Reasnover is responsible for the current balance  
8    at this address, at the 944 address?

9           MR. WALLIN:   As the creator of the account, yes,  
10   that's our position.

11          JUDGE RILEY:   Was this an adverse credit report  
12   that you received or just a credit report?

13          MS. REASNOVER:   A credit report.   And when I  
14   received the credit report they told me something  
15   was on there.   And I was like, Well, let me  
16   contact -- I contacted all the credit bureaus and  
17   did everything I needed to do.   I contacted Peoples  
18   Gas and I told them, Look, I've got a police report.  
19   Somebody actually used my information.   You guys  
20   allowed for someone to use my information.   I never  
21   received anything.   I've been getting assistance  
22   with my gas bill where I reside at 4723.   Now, for

1 them to let someone create a bill that's huge and  
2 for me to be responsible for it -- and I never  
3 stayed there. I never had no connections there at  
4 all.

5 JUDGE RILEY: Never been an owner or tenant.  
6 Nothing.

7 MS. REASNOVER: No, never; never been a tenant.  
8 I've been there -- I've showed the prove that I've  
9 been at 4723 over 9 years, renting there.

10 JUDGE RILEY: And does Peoples Gas -- do your  
11 records show that Ms. Reasnover is a tenant  
12 there -- or the owner, at 944?

13 MR. WALLIN: At 944, yes.

14 JUDGE RILEY: Other than billings, do you have  
15 any other documentation? Is there a lease or a  
16 deed?

17 MR. WALLIN: Yes. Your Honor, we have a  
18 contract for deed. And that's the in-person  
19 identification (tendering).

20 JUDGE RILEY: Ms. Reasnover, what counsel has  
21 shown me, both your name and Mr. Johnson's name  
22 appear on the front of this document, with your

1 initials (tendering).

2 MS. REASNOVER: Those are not my initials there.

3 I never never seen that before. Never.

4 This is something I sent them proof of  
5 my information. I faxed this to them. This is my  
6 writing. I've got proof when I sent this over to  
7 them.

8 JUDGE RILEY: Ms. Reasnover, it's still your  
9 contention someone used your name and identity at  
10 944 without your permission or knowledge?

11 MS. REASNOVER: Yes.

12 MR. WALLIN: We definitely understand what  
13 Ms. Reasnover is saying. All of the objective  
14 evidence that we have suggests otherwise. If there  
15 is some other objective evidence that could be  
16 provided --

17 JUDGE RILEY: Let me go back to my original  
18 question for Peoples Gas.

19 Is the Complainant being held liable  
20 for the current balance at that account?

21 MR. WALLIN: Yes.

22 JUDGE RILEY: Ms. Reasnover, have you

1 received --

2 MS. REASNOVER: I haven't received anything.

3 JUDGE RILEY: -- any bills at all for 944?

4 MS. REASNOVER: No. I receive my bill for

5 4723.

6 Who made payment on this account? Do

7 you have anything with my name -- do you have any

8 payment from me? Who made a payment on this

9 account? I have no knowledge.

10 MR. WALLIN: I understand what you're saying.

11 It doesn't matter who made the payment as long as

12 the account is being paid.

13 MS. REASNOVER: And to allow someone to owe

14 \$17,000 and you guys -- this is crazy. I've been

15 receiving my gas bill at my address 4723. To allow

16 someone to set up something like this. Who did you

17 say the owner was?

18 MR. WALLIN: We have the owner as being you.

19 MS. REASNOVER: I am not the owner. Somebody

20 must have copied my name.

21 JUDGE RILEY: This contract for deed is between

22 Robert Johnson and Lakisha Reasnover, it has an

1 address of 4723 South Champlain address on it, dated  
2 June 11, 2011.

3                   You're saying you did not enter into  
4 this contract?

5       MS. REASNOVER: No.

6       JUDGE RILEY: And you did not write the initials  
7 LR on this --

8       MS. REASNOVER: No.

9       JUDGE RILEY: -- or on anything?

10      MS. REASNOVER: Or on anything.

11      MR. WALLIN: What I've just handed you is a  
12 management company that was just down the street  
13 from 944 West 76th Street address which was created  
14 with the Illinois Secretary of State with  
15 Ms. Reasnover's name as registered agent.

16      JUDGE RILEY: This is from the Illinois  
17 Secretary of State, Greater Home Management  
18 Limited. It has you down as registered agent.

19      MS. REASNOVER: No, that is not me. I haven't  
20 owned no property.

21      MR. WALLIN: It just says you're the agent for  
22 this management company.

1 MS. REASNOVER: No, I'm not. This person has  
2 set up this information fraudulently.

3 Who's the owner of Greater Home --

4 MR. WALLIN: You're listed as the registered  
5 agent. It was dissolved in 2012.

6 MS. REASNOVER: Someone stole my identity.

7 For these people to allow someone to  
8 use my information fraudulent is just crazy.

9 MR. WALLIN: Ms. Reasnover, the fact that you  
10 live at a separate address isn't really deposit ive  
11 of the issue. I can live wherever I live and own a  
12 property somewhere else --

13 MS. REASNOVER: Okay. But I don't own anything.

14 MR. WALLIN: -- and be the owner.

15 MS. REASNOVER: I don't own anything.

16 MR. WALLIN: Again, we've got a contract for  
17 deed that indicates --

18 MS. REASNOVER: That somebody added me on the  
19 deed to get gas? The owner is Robert Johnson,  
20 that's who liable for that. I have no prior put. I  
21 don't have no knowledge of it. I didn't have no  
22 knowledge up until I ran a credit report and I saw

1 that my information was on something else. Somebody  
2 used my information. That's why I did the necessary  
3 of going to get a police report. And I've been back  
4 and forth trying to get this resolved.

5                   If it was me, don't you think I would  
6 have held responsibility for it? No. I went and  
7 got a police report.

8       MR. WALLIN: When did you file that police  
9 report?

10      MS. REASNOVER: Once I found out.

11      MR. WALLIN: And when was that?

12      MS. REASNOVER: That was in 2014.

13      MR. WALLIN: 2014?

14      MS. REASNOVER: Correct. Correct. That's when  
15 I had got my credit pulled. Yes. Other than that I  
16 had no knowledge of it. I had never received any  
17 payments. I had never received anything at my  
18 address where I reside at 4723. Never.

19      MS. TUCKER: Do you know who the owner is of  
20 where you currently live at 4723?

21      MS. REASNOVER: David Ledenol (phonetic).

22      JUDGE RILEY: The only other thing I wanted to



1 ask you, this is a contract of deed again for the  
2 transaction.

3                   Is that your signature?

4       MS. REASNOVER: That's not even my signature. I  
5 can show you my signature. That's not my signature  
6 at all.

7                   This is my signature here  
8 (indicating). Somebody forged my information.  
9 This is my signature on my ID (indicating).

10       JUDGE RILEY: Let the record reflect that  
11 there is no resemblance between the signature on  
12 the driver's license and the signature on the  
13 contract of deed.

14       MR. WALLIN: Your Honor, I would actually object  
15 to that. I don't think that any of us are --

16       JUDGE RILEY: Well, no, I'm not saying -- I'm  
17 not doing an analysis, but the differences are  
18 glaring.

19       MR. WALLIN: Are they?

20       JUDGE RILEY: Here, take a look (tendering).  
21 See if you can see any similarity between one and  
22 the other. I mean, just to the untrained eye, it

1 does not look like the signatures bear any  
2 resemblance at all.

3                   So, it somewhat supports the  
4 possibility that someone -- you're identity was  
5 misused.

6                   Where we go from here is another  
7 question. The Commerce Commission can't do anything  
8 about the fraudulent use of your identity.

9                   Peoples, is it still your position  
10 that the Complainant is responsible for the usage at  
11 the 944 address?

12       MR. WALLIN: It is, your Honor. And not to say  
13 we're not sympathetic, but our position is that we  
14 follow the procedures that are required in order to  
15 properly identifying an individual before an account  
16 is created.

17                   We have objective evidence that shows  
18 that she is the owner of the property and did create  
19 the account. The property that she currently lives  
20 at was owned at one time by Mr. Johnson. She has a  
21 management company where she was the registered  
22 agent at a property located near the 944 West

1 76th Street address, which property is also owned  
2 by Mr. Johnson.

3 I understand that there is a  
4 cross-over there but there's a lot of circumstantial  
5 evidence showing that she does owe this. She did  
6 open the account and therefore should be responsible  
7 for the --

8 MS. REASNOVER: Can I ask you a question?

9 JUDGE RILEY: Certainly.

10 MS. REASNOVER: If Mr. Johnson is the person  
11 that's playing a bigger part in this, why -- they  
12 told me they would have here at the hearing. They  
13 would subpoena him, which means everything would  
14 have been resolved because I don't know him.  
15 Whoever it is, they used my information. They  
16 should have had Robert Johnson here because that's  
17 who's behind all this.

18 JUDGE RILEY: You do not know this person at  
19 all.

20 MS. REASNOVER: I don't know him at all. They  
21 told me that they would have him subpoena. Where is  
22 here?

1 JUDGE RILEY: How would this person get your  
2 name and address?

3 MS. REASNOVER: My identity was stolen years --  
4 why back in 2007. I had a police report. My wallet  
5 was stolen out of my car where I stayed on 47th and  
6 Champlain. The window was left down. Everything  
7 was stolen out of my car.

8 MR. WALLIN: So, you don't know Mr. Johnson at  
9 all?

10 MS. REASNOVER: No, I don't.

11 JUDGE RILEY: You've never met this person?

12 MS. REASNOVER: No.

13 JUDGE RILEY: And you've never enter into a  
14 contract with him?

15 MS. REASNOVER: No. That's why when they told  
16 me that they would subpoena to have him here, I was  
17 looking forward to this because this need to be  
18 resolved.

19 You guys are holding me responsible.  
20 That was the owner of the property, that's who  
21 should be liable for it. That's who created this  
22 account. This is who used my information

1 fraudulently. This is who you guys should be going  
2 after.

3 I don't own no commercial property. I  
4 don't own nothing. You guys allowed him to use my  
5 information fraudulent, that's who should be  
6 responsible. You guys was supposed to subpoena him.  
7 Why is he not here?

8 MR. WALLIN: First of all, the subpoena will be  
9 at the formal hearing if we get to that point.

10 Second of all, it's not that we  
11 allowed someone to use your information. We follow  
12 the steps that are set up for us by the ICC in order  
13 to confirm someone's identity. That's what we did.  
14 In fairness, I think there's a lot of information  
15 here that we have -- objective information that we  
16 have that leads to the conclusion that you are the  
17 owner and you would be responsible for it.

18 MS. REASNOVER: I'm not the owner. Robert  
19 Johnson is the owner. You guys need to subpoena him  
20 and we need to hear his voice.

21 MR. WALLIN: And, Ms. Reasnover, he's also a  
22 former owner of your place at 4723 South Champlain.

1 MS. REASNOVER: No. I have David Ledenol --  
2 MR. WALLIN: He is now.  
3 MS. REASNOVER: Urban Partnership.  
4 MR. WALLIN: He is now.  
5 MS. REASNOVER: No.  
6 MR. WALLIN: Ms. Reasnover, if you go to --  
7 MS. REASNOVER: I can show you my lease. I  
8 don't have my lease with me, but if you need me to  
9 bring it in -- Urban Partnership is where I pay my  
10 bills.  
11 JUDGE RILEY: So, you're renting at 4723 --  
12 MS. REASNOVER: Yes.  
13 JUDGE RILEY: -- is that correct?  
14 Who is the owner then, if it's not --  
15 MS. REASNOVER: David Ledenol, Donn (phonetic)  
16 Investment.  
17 MR. WALLIN: The property was foreclosed upon I  
18 believe in 2014. Prior to that point Mr. Johnson  
19 was one of the owners of where she lives at  
20 4723 South Champlain.  
21 MS. TUCKER: Do you still live at that address?  
22 MS. REASNOVER: Yes.

1 JUDGE RILEY: Real quickly. For the court  
2 reporter, your name?

3 MS. TUCKER: Tarsa Tucker, Peoples gas.

4 JUDGE RILEY: Let's go off the record for a  
5 second.

6 (Whereupon, a short  
7 pause was taken.)

8 JUDGE RILEY: Back on the record.

9 Is there any possibility that Peoples  
10 Gas can track this Mr. Johnson down? Is he a  
11 customer or a client of Peoples?

12 A VOICE: We can possibly check for Mr. Johnson.

13 MR. WALLIN: Yeah, we can try to track him down.

14 Yeah. It might be a little tough, I will say that.

15 JUDGE RILEY: I understand.

16 MR. WALLIN: He has a bit of a track record.

17 JUDGE RILEY: Okay.

18 MR. WALLIN: Have searched the Circuit Court of  
19 Cook County docket for his name, he is a notorious  
20 dodger of service. And so, accomplishing service  
21 might be rather difficult, but we can certainly try.  
22 But even if we do, the fact whether he shows up or

1 not is a matter of huge doubt in my mind. But we  
2 can certainly -- we will try. We can certainly try.

3 JUDGE RILEY: And you have no idea where to look  
4 for this person.

5 MS. REASNOVER: No. Not at all.

6 JUDGE RILEY: There was a Cicero Avenue address  
7 in Oak Lawn on the contract date. I don't know if  
8 that's still valid.

9 MR. WALLIN: It was a couple years ago. We can  
10 check.

11 JUDGE RILEY: What I'd like to do otherwise is  
12 give this another 30 to 45 days and get some idea  
13 of --

14 MR. WALLIN: See where we're at?

15 JUDGE RILEY: Yes, some what other avenues can  
16 be explored.

17 In the meantime, I don't know what the  
18 procedure is, but if there's any way for you to  
19 contact these credit companies and try to rectify  
20 the situation with your identity.

21 MS. REASNOVER: Oh, I have an identity theft on  
22 my credit. Yes.



1 JUDGE RILEY: All right. Let's give this  
2 another 4 to 6 weeks and see --

3 MR. WALLIN: Can we do the second full week in  
4 October. If available, the week of the 10th?

5 JUDGE RILEY: Bearing in mind that Monday,  
6 October 10th is a State holiday and no business is  
7 conducted. I have the 12th and 13th available.

8 MR. WALLIN: Do either of those dates work for  
9 you, Ms. Reasnover?

10 MS. REASNOVER: In October?

11 JUDGE RILEY: Either the 12th or 13?

12 MS. REASNOVER: Can you do the following week?

13 JUDGE RILEY: I'm sorry?

14 MS. REASNOVER: Can you do the following week?

15 JUDGE RILEY: The week of the 17th?

16 MS. REASNOVER: Yes.

17 JUDGE RILEY: The only time I'm tied up is on  
18 the 18th. I've got the 17th, the 19th and 20th.

19 MS. REASNOVER: Okay. Yes.

20 MR. WALLIN: The 17th would be best.

21 MS. REASNOVER: Okay.

22 JUDGE RILEY: Monday the 17th?

1 MS. REASNOVER: No, that's a Wednesday.

2 JUDGE RILEY: I'm sorry.

3 That gives us the better part of

4 7 weeks, at least 6 whole weeks.

5 MR. WALLIN: 10:00 a.m., Judge?

6 JUDGE RILEY: Yes.

7 And that will be for another status.

8 MR. WALLIN: Okay.

9 JUDGE RILEY: And we'll see where we're at at

10 that point --

11 MR. WALLIN: We'll try to track down.

12 JUDGE RILEY: -- and see how we can proceed.

13 Then let the record reflect that this

14 matter is continued until October 17th, 2016, at

15 10:00 a.m. for status and we'll reconvene at that

16 time and see where we go from there.

17 MR. WALLIN: Thank you, Judge.

18 MS. REASNOVER: Thank you.

19 (Whereupon, the matter was

20 continued to October 17th,

21 2016, at 10:00 a.m.)

22